



News Release

SOCIAL SECURITY

Update on Services During COVID – 19 Pandemic From Andrew Saul, Commissioner of Social Security

“I want you to hear directly from me how the COVID-19 pandemic is affecting our services. The first thing you should know is that we continue to pay benefits. Be aware that scammers may try to trick you into thinking the pandemic is stopping your Social Security payments but that is not true. Don’t be fooled.

To protect you and help stop the spread of this coronavirus, we cannot accept visitors in our offices at this time. There are several other ways you can get help. Many services are available online at www.socialsecurity.gov. If you have a critical need that you cannot address online, we can help you over the phone.

Please visit our COVID-19 web page at www.socialsecurity.gov/coronavirus/ to find out what services we are continuing and which ones we are suspending, how to contact us, and important information about deadlines we are extending to ease the burden on you and medical providers during this pandemic.”

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